

# Telephone Audio



The new standard in bank drive-thru audio!

## MEET TODAY'S DRIVE-THRU COMMUNICATION NEEDS AND EXCEED YOUR CUSTOMERS EXPECTATIONS!

Communications in a drive-thru at financial institutions requires that the customer be heard, with as little distracting background noise as possible, and be clear enough to distinguish between each and every word. Generic drive-thru audio systems do not provide the quality of audio required. E. F. Bavis has done their homework and provided for these requirements in their Telephone Audio with BEAM interfaces.

Each of the four different Telephone Audio interfaces (FXO,FSX,E&M and VoIP) feature the optional Bavis BEAM technology. **BEAM** stands for **B**avis **E**nhanced **A**udio **M**odule. This module reduces background noise in the drive-thru and provides clear, clean and understandable conversation. The difference BEAM makes in the quality of the audio at the drive-thru is striking.

Telephone Audio interfaces take the enhanced audio captured at the drive-thru and feeds it into a telephone system as an incoming call to the teller or any position required in the institution. In addition to the clear signal, the Telephone Interfaces offer a myriad of other benefits including:

- With Telephone Audio any phone can be used as a communications point to the drive-thru. No longer does one have to be by the window audio console, “all of the time”, in order to provide the fastest and most efficient service.
- Further, since the interfaces use the existing phones there are no additional consoles required to waste space or require maintenance.
- Because conversation with customers in the drive-thru are done through telephone handsets or headsets, the conversations are kept private unlike what is done using old style hands free consoles that broadcast the drive-thru conversations.
- Using Telephone Audio, contact with the drive-thru now can be transferred anywhere in the facility, even the manager’s office. In addition, suggestive sell messages can be broadcast to the drive through and all of the conversations can be handled using an optional wired or wireless headset if desired.

Telephone Audio will provide better communication; it will further improve the efficiency by using the communication devices already present; and provide the flexibility to have the drive-thru addressed from any phone you so designate.

Please contact us to discuss which interface is best for you!

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